

Ustad Online

Home Services On Demand

Introduction

Ustad Online is on demand home services, that connects the service providers to the customers. If you need any household assistance you do not have to worry about finding the right person to do this job anymore as you can simply hire via website or mobile app, or call our 24/7 friendly customer service team and hire a professional suitable for your job be it a mechanic, painter, Carpenter, A.C Mechanic, Electrician, Plumber, Architect we can find one for you.

You can keep track of your request in real-time and pay once the service is done.

How to find a professional service provider?

Ustad Online connects you with nearest professional, who will visit your place and fix the reported issue. All you have to do is :

- Register
- Pick a service
- Book Online
- Pay after service

Our Mission

The vision behind starting Ustad Online was

- Provide easiness
- Simplify the lives of people
- Build an awesome organization that inspires
- Provide a platform to the people
- All of the services at your doorstep

Features

- Select the service of your choice along with desired time.
- Easy platform to find reliable and verified service professionals
- Fixed rate, no bargaining.
- Pay After service
- Monitor Job Status
- Share videos and pictures to best explain the job.
- Verified professionals around the world.

How does it help?

Simple! Fulfills all your service needs at your doorstep within few clicks

- Safe – Verified Professional service providers
- Best Services
- Best Prices
- Standardized Performance
- Improved Quality
- Satisfaction

What we offer?

Ustad Online offers a wide range of professional services at your doorstep like:

- Electricity services
- Home Maintenance Painting
- Carpenter
- A.C Mechanic
- Plumber
- Networking
- CCTV/IP Camera

Why choose Ustad Online?

- Help in hours not days

Ustad Online allows you to have approved help at your home/office for the same day for a variety of Jobs.

- Reliable Pricing

Say good bye to estimates. Services are pre-priced and have fixed rate. So you know what to expect with each Job.

- Best Experience

We want you to have the best experience using Ustad Online. If you are not satisfied we will work with you to make it right.

What is Ustad Online app?

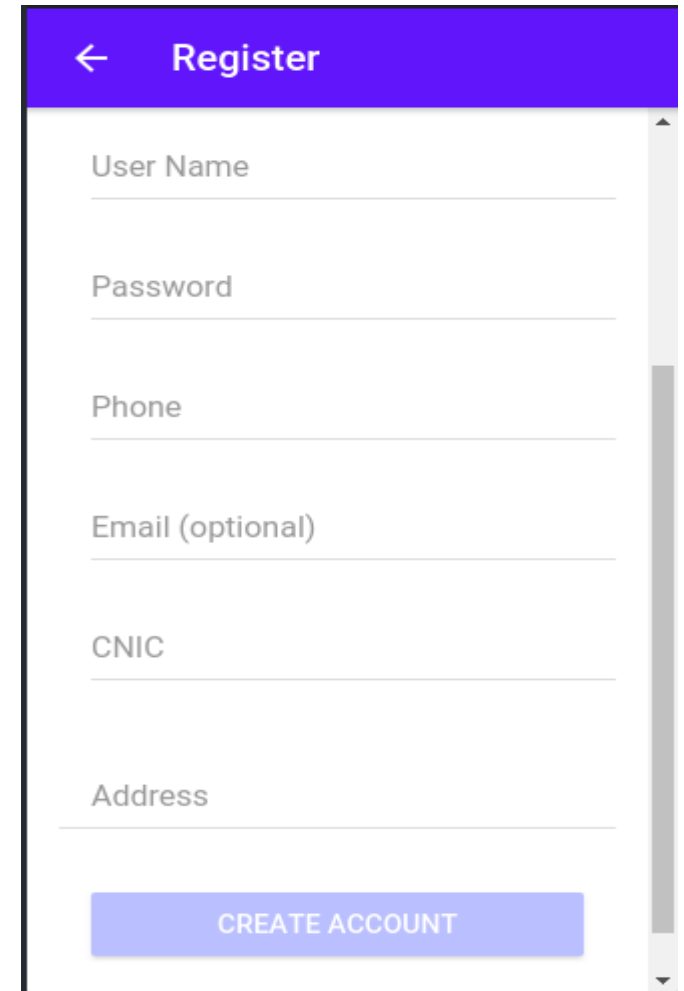
This app will allow clients/users to find the professional service providers at their home/office, when ever they need them. Using this app client can find professionals, contact professional for the service and rate the professional based on its performance.

- Find Professional service provider online along with the date and time
- Post a Job
- Keep track of your job
- Easy platform to find reliable service professionals - when and wherever you want.
- Cancel the Job

How to use Ustad Online app?

Register Yourself

- Register through website
- Install the app
- Or call our customer service team
- Visit our Office

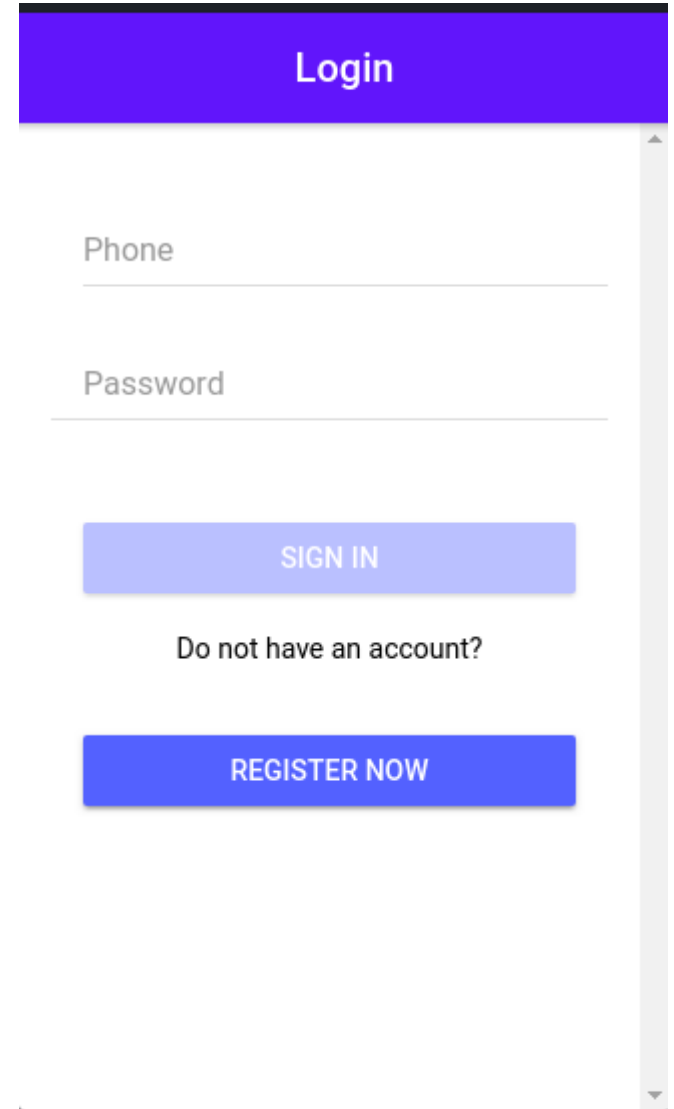


The screenshot shows the 'Register' screen of the Ustad Online app. The title bar is blue with a white back arrow and the text 'Register'. Below the title bar, there are six input fields: 'User Name', 'Password', 'Phone', 'Email (optional)', 'CNIC', and 'Address'. Each field has a horizontal line for text entry. At the bottom of the form, there is a blue button with the text 'CREATE ACCOUNT' in white capital letters. A vertical scrollbar is visible on the right side of the form.

How to use Ustad Online app?

Login to your Account:

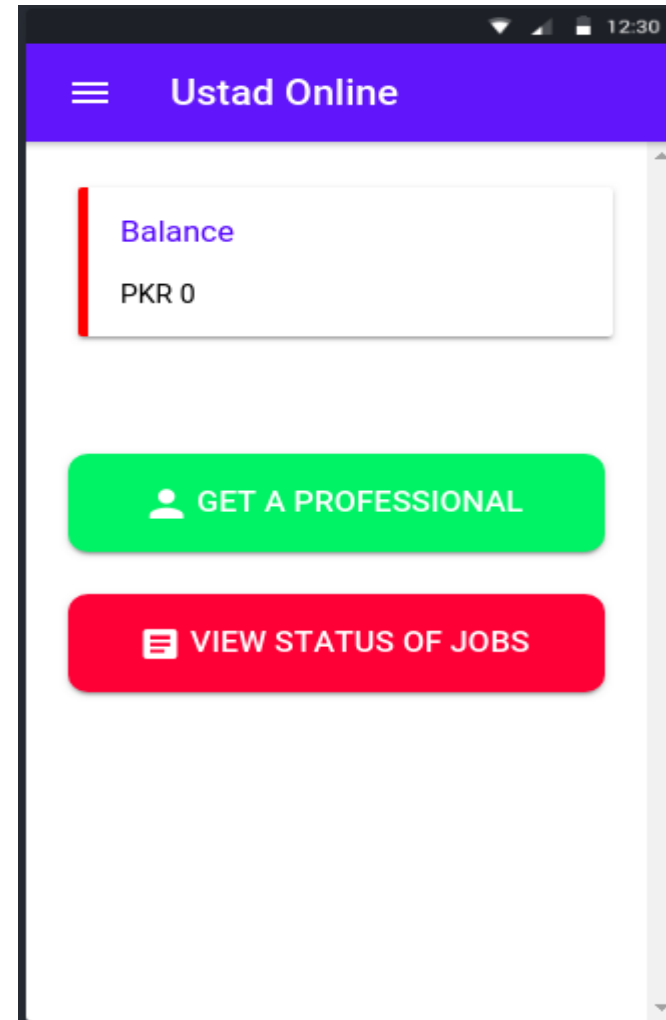
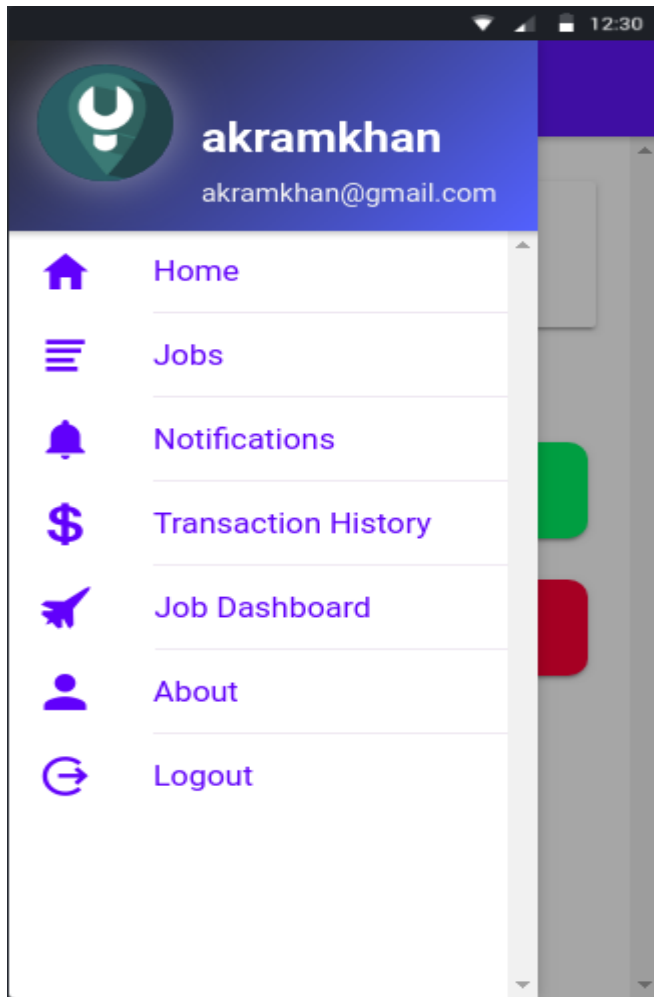
Enter your credentials and click the Sign In button to login to Your account. After successful Login the Dashboard will appear.



The screenshot shows the login interface of the Ustad Online app. At the top, there is a blue header with the word "Login" in white. Below the header, there are two input fields: "Phone" and "Password", each with a horizontal line underneath. Below the input fields, there is a light blue button labeled "SIGN IN". Underneath the "SIGN IN" button, there is a link that says "Do not have an account?". At the bottom of the form, there is a dark blue button labeled "REGISTER NOW". A vertical scrollbar is visible on the right side of the form area.

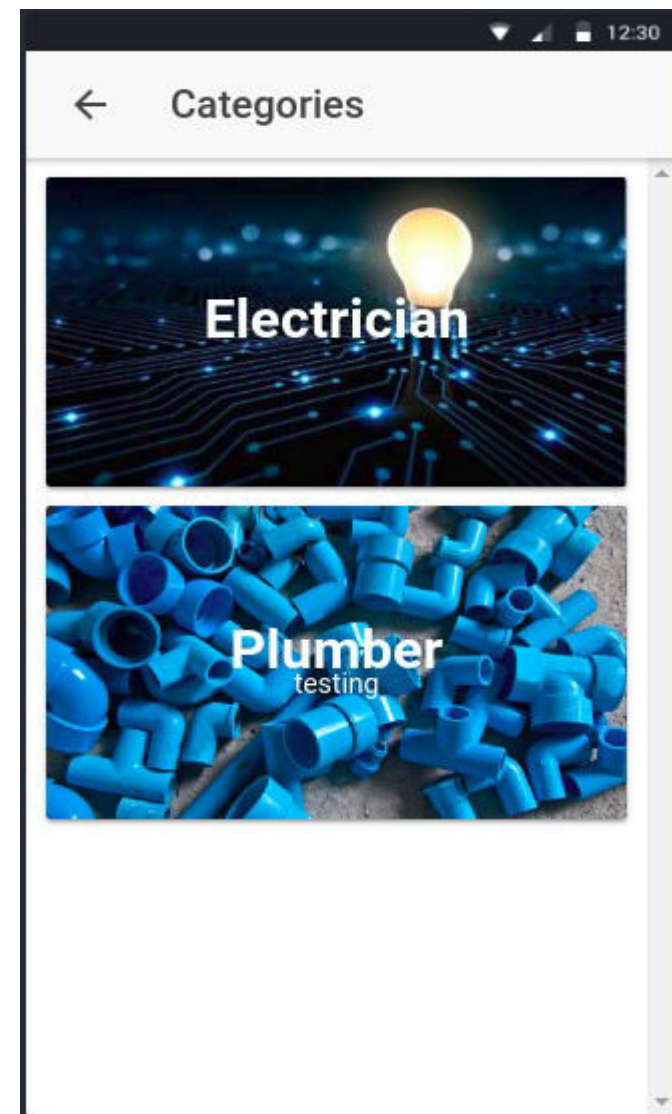
Dashboard

After logging the app dashboard will open like this:



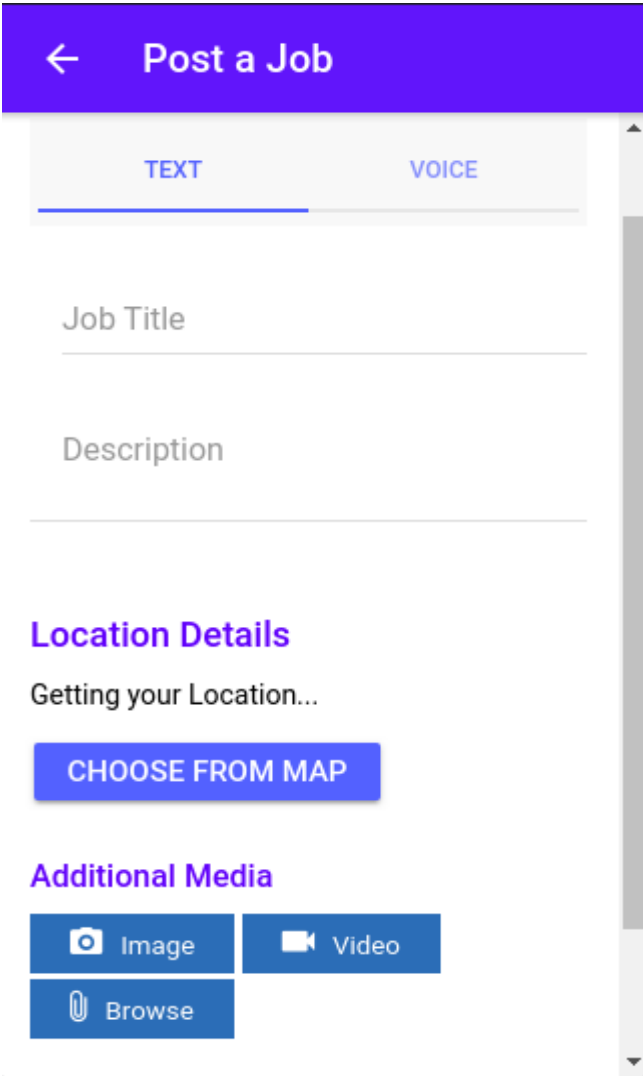
How to Post a Job?

- On Dashboard click the GET A Professional button.
- Select you category
- Select Job type either text message or recorded audio
- Share Pictures



How to Post a Job?

- Enter your Job details
- Select your location
- Add the attachments to better explain about the Job.
- Click the Button and your Job will be posted.



The screenshot shows a mobile application interface for posting a job. At the top, there is a blue header with a back arrow and the text "Post a Job". Below the header, there are two tabs: "TEXT" (selected) and "VOICE". The main content area contains several input fields: "Job Title" and "Description". Below these fields, there is a section titled "Location Details" with the text "Getting your Location..." and a blue button labeled "CHOOSE FROM MAP". At the bottom, there is a section titled "Additional Media" with three buttons: "Image", "Video", and "Browse".

Monitor your Job through Job Dashboard

Keep track of your Job through Job Dashboard:

- Monitor the status of your job
- Current Shift Time
- Job Cost
- Professional Details
- Total Time spent
- Notification on the completion of Job
- Pay after service

← Active Job

Testing 80
inprogress

Cost: 615
Professional: Ali Khan

Current Shift Time
00:00:00

Total Time
00:00:54

Scenario 1

Here is a story on How ustad online helped people to change their lives and provide them ease to tackle their issues:

Ayesha faced the serious water pipe leakage issue in her house.

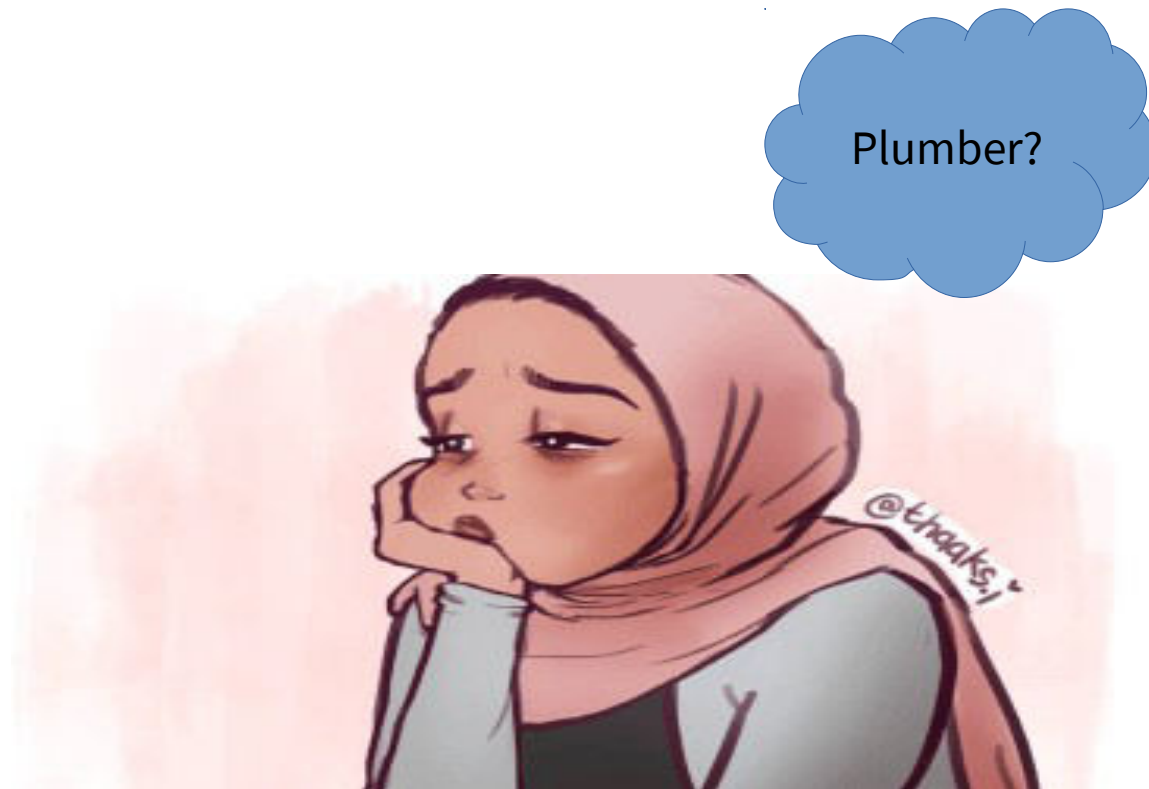
Meanwhile there was no one present in his house except his mother.

On inspecting he found that the pipe was broken:



Scenario 1

She thought how to find the plumber professional to fix this issue.



Scenario 1

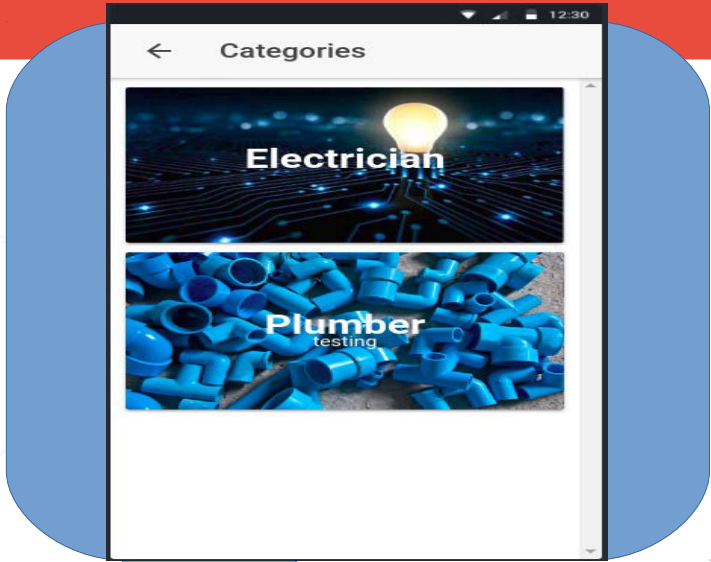
Do you how to find a plumber online?



I suggest you to use Ustad Online app to hire the plumber online without going to market.



Scenario 1



Scenario 1

And plumber was there in 10 mins who fixed the issue. Ayesha only paid for the hours after the completion of the service.

This is how Ustad Online helped the Ayesha.



Scenario 1

Thanks for your
Service.



It was my pleasure
Mam.



Thank You